

VIOLENCE IN THE WORKPLACE

A VIOLENT CRIME OCCURS EVERY 17 SECONDS

- One assault every 29 seconds
- One robbery every 46 seconds
- One rape every 5 minutes
- One murder every 21 minutes



WHAT TO DO IF YOU'RE IN A ROBBERY

- Follow the robbers instructions, **DO NOT** try to challenge the robber.
 - Try to 'trigger' the silent alarm if one is available.
 - While avoiding prolonged eye contact, try to focus on any characteristics of the robber that may assist in later identification.
 - Give the robber any 'trap' that has been prepared to provide evidence of the theft, such as consecutively numbered bills or dye packs.
 - After the robber leaves, secure the premises, call 911 and provide first aid to anyone who may have been injured.
- Finally, have each victim gather their own recollections about the robbery and write them down. This will assist the police in apprehending the thief.

PREVENTATIVE MEASURES YOU CAN TAKE

- Wear conservative clothing or uniform
- Do not carry cash unless absolutely necessary
- Limit cash amounts in cash registers
- Follow security procedures at all times
- Inform management of any suspicious persons or activity
- Utilizing two or more employees for opening and closing of the facility
- Establish and enforce a NO WEAPONS policy for employees
- Maintain proper indoor and outdoor lighting and other security
- Keep rear doors locked at all times
- Install security 'peep holes' in doors
- Have and enforce strict delivery times and ask for proper I.D. from deliverer
- Remove trash before dark and use two employees to take trash outside
- Utilize video cameras with recorders, both inside and outside
- Post signs that state 'video cameras and alarms always in use'



For more information on developing a workplace violence program, contact the Mississippi Restaurant Association - Workers' Comp Trust Division at 1-888-981-4440.